



JOB DESCRIPTION

PROFESSIONAL TITLE:	KITCHEN PORTER
DEPARTMENT:	KITCHEN
REPORTS TO:	HEAD KP/SOUS CHEFS/ HEAD CHEF
SUPERVISES:	N/A
CONDITIONS OF WORK:	WORKS ON VARIOUS SHIFTS IN THE RESTAURANT: OPERATIONAL WORKING CONDITION. FLEXIBILITY IN WORKING HOURS AND RESTAURANT LOCATION.

PURPOSE OF DUTY

To maintain a clean and hygienic work area according to regulations and LPM standards. To minimise breakages and to keep the area safe.

LPM DUTIES/VALUES

- To treat all your colleagues and guests as you will treat your family and friends
- Greet all your colleagues when you arrive before starting your duties
- Always be punctual, wearing the correct uniform respecting the grooming standards
- Be smiley, friendly and respectful with all our guests and your colleagues
- Always ensure to provide the full LPM experience to all our guests
- Seize every opportunity to explain the LPM concept and signatures dishes/drinks to new guests
- Seize every opportunity to develop your own skills/knowledge and share it with others
- Create a positive and open-minded environment for all
- Support and help your colleagues, always work as a team
- Stay honest, authentic and always seek to go to the extra mile
- Embrace and respect all cultural differences

JOB DUTIES AND RESPONSIBILITIES

COMMUNICATION

- To attend bi-daily team briefing actively.
- To efficiently communicate and report to relevant supervisors and co-workers in a transparent way.

GUEST RELATIONS

- To recognize guests preferences and anticipate them.
- To handle all guests complaints in a friendly and effective way, if escalated, to report to upper management.

OPERATIONS



- To always act and perform accordingly to LPM standards.
- To clean all walls, floors, doors etc and to report any breakages in the kitchen sections.
- To wash all pots and kitchen equipment to the desired guidelines.
- To assist in controlling expenses and minimize breakages of all FF&E items.
- To successfully follow daily duties and role responsibilities.
- To respond quickly and positively to changes within your job role, showing flexibility.

OTHER DETAILS:

- Basic or beginner English knowledge is required
- Hours per week: 40-45 hours per week
- Pay: £11-12 per hour